Education Support to the DOD—Worldwide

June 2004

Eglin Air Force Base and Okalossa-Walton Community College establish first on-base CLEP eCBT national test center

At the invitation of Mr. Clarence "Hank" Channell, Education Services Officer at Eglin Air Force Base, Steve Beckman of the DANTES Examination Programs' staff visited the education center to witness the inauguration of CLEP computer-based testing at Eglin Air Force Base. According to Beckman, it appeared as though both Eglin Air Force Base and Okaloosa-Walton Community College (OWCC) took up the "Aim High" challenge.

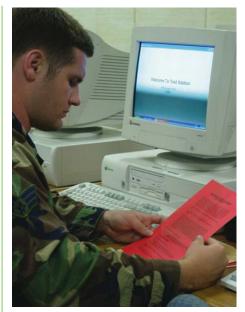
Number 333

For nearly 40 years, OWCC has partnered with the Eglin Education Center to provide outstanding voluntary education support to military personnel. Recently they set their sights even higher and, in partnership with the Eglin Education Office, OWCC agreed to establish a CLEP eCBT National Test Center on-base to provide access to computer-based CLEP eCBT testing.

From the minute Beckman walked through the education center's door, it was very clear to him that the education office staff and OWCC were there for one reason: to assist

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An Airman at Eglin Air Force Base Education Center prepares to take a CLEP computer-based examination. (Photo by 1st Lt James Madeiros, AAC/PA)

military personnel with their pursuit of education. "It was apparent that Channell was extremely proud of his professional staff and the outstanding support provided by OWCC," said Beckman.

Under the leadership of Channell, Eglin Air Force Base becomes the first installation in the Department of Defense to offer CLEP eCBT testing through the Memorandum of Understanding (MOU) arrangement with a college. According to Channel, "CLEP eCBT testing will allow military members to take the full spectrum of the 35 CLEP tests on base at no cost. The results will be known immediately and allow stu-

dents to make decisions about potential course enrollments." Under the terms of the MOU,

- The installation is responsible for providing space, utilities, and any other facility requirements normally encountered with on-base education programs.
- Under The College Board contract, DANTES funds the CLEP eCBT test fee and a standard administration fee for each CLEP eCBT test administered to an eligible military or civilian examinee. The College Board issues a check to the college for the administration fees.
- The college or university is responsible for providing the computer hardware, CLEP eCBT software, the commercial Internet Service Provider (ISP), and technical and administrative support.

Beckman observed how important it was to have responsive technical support available to ensure that CLEP eCBT testing got off to a good start. "Having technical support people familiar with the CLEP eCBT soft-

continued on page 7, CLEP eCBT

Distance Learning/Certification

Updates to DANTES Distance Learning Program catalogs

<u>DANTES External Degree</u> <u>Catalog</u>

Add the following to the schools affiliated with DANTES:

AIB College of Business

2500 Fleur Drive Des Moines, IA 50321 (515) 444-1921

Toll free: 1-800-444-1921 Fax: (515) 244-6773 E-mail: engled@aib.edu Internet: http://www.aib.edu

Program:

Associate of Business in Business Administration and Leadership

DANTES Catalog of Nationally Accredited Distance Learning Programs

Add the following to the schools affiliated with DANTES:

Southwest University

2200 Veterans Blvd. Kenner, LA 70062-4005 (504) 468-2900

Toll free: 1-800-433-5923

Fax: (504) 468-3213

E-mail: southwest@southwest.edu Internet: http://www.southwest.edu Programs:

Bachelor of Science in Criminal Justice

Master of Science in Criminal Justice

Master of Business Administration Master of Arts in Organizational Management

Applied Professional Training, Inc.

6976 Mimosa Drive Carlsbad, CA 92009

Toll free: 1-800-431-8488

Fax: (888) 431-8588 E-mail: aptc@aptc.com

Internet: http://www.aptc.com Programs:

Professional Certificate in
Telecommunications
Technology
Specialized Technical Certificate
in Electric Power Systems
Operations

Career Blazers Learning Center

290 Madison Avenue New York, NY 10017 (410) 744-5772

Toll free: 1-800-378-4995

Fax: (410) 744-3572

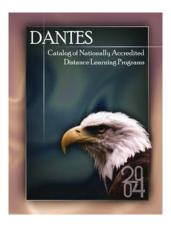
E-mail: laurie@athomelearning.net Internet: http://www.cblazers.com Program:

Vocational and Certificate
Programs focused on computer
literacy and Information
Technology skills

DANTES Distance Learning Catalogs shipped from printer

This year the DANTES Distance Learning Program catalogs are being shipped directly from the printer for the first time. We provided the printer a list of addresses and other information about who gets which and how many catalogs, and the printer will use that information to send catalogs directly to the end user.

In the past, the printer sent the entire shipment to the DANTES Distribution Center; Distribution Center personnel would break down



the shipment, re-box and forward the material to the end users. We feel that adopting the new procedure should result in the catalogs getting to the end user more quickly and reduce mailing and handling costs.

One disadvantage to this procedure, however, is that our ability to "QA" what is being sent is limited. We would like to request your assistance in that regard. When you receive your distance learning catalogs, please let us know if you got the right number of each kind of catalog, if the catalogs arrived in good shape, if the catalogs are printed correctly, etc. Please send comments to dstleam@voled.doded.mil or call (850) 452-1085 or DSN 922-1085.



Calendar

June

4 Excelsior Extended Response (Essay)

12-16 Praxis* 14 LSAT

August

6 Excelsior Extended Response (Essay)

September

11-15 Praxis*

Notes:

Overseas test centers send orders 6 weeks before the test date. Conus test centers send orders 4 weeks before the test date. Contractors ship tests to arrive just before the planned test date.

*Select only one test date from the published period for DANTES testing and specify that date on the order form.

Reminder: The SAT Program shuts down scoring in late summer. Do not schedule SAT testing in July/August. See the *DEPH*, *SAT Chapter 3*.

http://www.dantes.doded.mil/dantes_web/library/docs/examinations/03-04cal.doc

SRS – What is it and what have we learned from it?

The first question that might come to mind is, "What is SRS?" This acronym stands for Score Reporting System, and it became operational on 30 January 2004. DANTES is now reporting CLEP (to include CLEP eCBT scores), DSST and Excelsion College scores to AARTS, AFAEMS, CCAF, Coast Guard Institute, HQS AFPC, and SMART weekly. AARTS also receives ACT scores via SRS. Our initial experience with receiving score data directly from the testing agencies has highlighted two major problems that we need your help in correcting:

- The first involves missing Social Security Numbers, particularly on the SAT and ACT test. DANTES requires military personnel who are taking DANTES-funded tests to record their SSN on the registration form or answer sheet. Without an SSN, we can not report test results to the Service transcript/counseling systems. The score record is rejected by SRS and returned to the testing agency for correction.
- The second involves entering the wrong DANTES Test Center Identification Numbers. If the DANTES ID Number entered on the answer sheet is not in the current TCO/Test Center Database, the score record is rejected and returned to the testing agency for correction.

In both cases, the TCO and/or ATCO is responsible for ensuring that this information is correct before the answer sheet leaves the test center. Please review the answer sheets

carefully before sending them off for scoring. With your help we can provide more efficient score reporting services to the various Service transcript systems.

Test compromise: It won't happen at my center!

Congratulations!! The testing agencies that provide examinations to DANTES Test Centers hold the military in the highest regard as a result of their long tradition of outstanding test security. You've earned their respect through your vigilance and hard work.

To help you maintain that reputation we'd like to make you aware of a potential test security threat. Many of you are personally enjoying the latest technological advances in digital photography which provide almost instantaneous, sharp photos. Some of these cameras are no larger than a small note pad and fit into a shirt pocket. Others have been miniaturized to the point that they go unnoticed. Examinees could easily carry them into the test room and leave with pictures of an entire test booklet.



Beware!! This camera watch is currently sold in retail stores and the pen camera is available online.

Certification/Counseling

National Registry of Emergency Medical Technicians (NREMT) needs site codes

According to the NREMT, DANTES Test Control Officers (TCO) must obtain the "site codes" for the authorized EMT training location at their installation before administering EMT exams. These EMT site codes are obtained by contacting the appropriate Service branch Emergency Medical Specialist (EMS). The following Service branch representatives are designated as points of contact for this purpose:

Air Force

SMSgt Kevin Lambing Telephone: (940) 676-7569

Army

Mr. Jim Miller Telephone: (210) 221-6130

Navy/Marine Corps

HMC Kevin Howell Telephone: (301) 319-4762

Not everyone who comes to a DANTES Test Center is authorized to take the EMT Basic examination. Each Service branch EMS providing the site codes can let the TCO know the approval status of the individuals requesting to test. This procedure is the military's way to streamline and control those authorized to test. The Services want all personnel to complete an **approved** military EMT program prior to taking the NREMT Basic examination.

EMT training locations are usually in military hospitals or clinics and have assigned training coordinators. Generally, the EMT training coordinators provide the candidates' names and other pertinent information to the DANTES TCO. Using this information, the TCO prepares a letter to NREMT that includes the prospective

examinees' names and the testing period and is co-signed by the local EMT training coordinator. When NREMT receives this request for the exams, they also know who will be tested and on what day(s).

If you need additional information, please e-mail inquiries to *certprog@voled.doded.mil* or call DSN 922-1360 or (850) 452-1360 and ask for certification programs.

Certification Manager speaks at NCMA

The DANTES Certification Programs Manager recently spoke at the National Contract Management Association (NCMA) 2004 World Congress held in Orlando, Florida, 26-28 April.

The theme for the conference was "Maximizing Value to Stakeholders—Contract Management within the Business Cycle." The theme seems appropriate to the current trend in contracting out services by government and civilian agencies.

The NCMA offers certification for Certified Associate Contracts Management (CACM) and Certified Professional Contracts Management (CPCM).

New, improved scholarship search

Service members, veterans, and members of their families can now search for education scholarships that fit their particular needs at **Military.com**. The improved Scholarship Search system contains over 1,000 scholarships worth millions of dollars, and includes details on individual scholarship eligibility, monetary amount, and deadlines. Use the new service today at http://www.military.com/Education/ScholarShip/newsearch.

Evaluation of foreign transcripts

Dantes has a Web site that lists companies that evaluate foreign transcripts and belong to the National Association of Credential Evaluation Services (NACES).

Some colleges and universities evaluate foreign transcripts on their own. There are three major references used by registrars and admissions officers worldwide: the *International Handbook of Universities*, the *Commonwealth Universities Yearbook* or the *AACRAO World Education Series*. They use these books to determine if their university will accept the credits earned at a foreign school and to what extent.

Other colleges and universities recommend or require the student with a foreign transcript to get the transcript evaluated by one of the companies that fall under NACES. These companies charge a fee and it's the student's responsibility to pay that fee. DANTES cannot recommend or endorse a particular one, but wants counselors to know about them when referral information is needed. To determine the most appropriate one, the student should contact the educational institution he/ she wishes to attend for general guidance.

For a list of Foreign Transcript Evaluators, go to http:// www.dantes.doded.mil/ dantes_web/refpubs/ftr.htm.

Training/Meetings

Next DANTES Services Workshop scheduled for August

DANTES has scheduled the second DANTES Services Workshop of the year for 17-19 August 2004, in Pensacola, Florida.

The 3-day Services Workshop is designed to provide in-depth training on DANTES programs and services, with new counselors finding this agencies play an important role as well."

Speakers at the March workshop included Mr. Chuck Rice, Department of Veterans Affairs; Mr. James Selbe, American Council on Education; Dr. Clinton (Andy) Anderson, Servicemembers Opportunity Col-

leges; Ms. Karen
McChesney, ACT; and
Mr. Scott Vandever,
National Career Assessment Services. In
addition, ten DANTES
staff members provided
participants with the
latest program information on testing, certification, distance learning,
counselor support
programs, the Reserve
components, and
Troops to Teachers.

One new feature in the March workshop was a minicomputer lab to give participants the opportunity to explore online education resources. There are plans to repeat this in the August workshop. In addition, training on the Myers-Briggs Type Indicator®, a widely used personality

used personality
assessment tool, is tentatively scheduled. MBTI® training is required prior
to ordering these materials from
DANTES.
If you are interested in attending

the August Services Workshop, please complete the registration form at http://www.dantes.doded.mil/ dantes_web/training/ servwkshops.htm, and fax or e-mail ACEG holds annual meeting

it to DANTES as directed on the

For further information, contact

(850) 452-1763, DSN 922-1763, or

the DANTES Training Manager, at

e-mail training@voled.doded.mil.

The Association for Counselors and Educators in Government (ACEG) is an organizational affiliate of the American Counseling Association (ACA). ACEG is open to civil servants, military members, veterans, counselors, and educators at the local, state, and national levels within the government. The purpose of ACEG is to create a network of helping professionals working in governmental settings.

ACEG held its annual meeting, the Professional Development Institute (PDI), on 31 March at the Hyatt Regency Hotel Crown Center in Kansas City, Missouri. The PDI was an excellent opportunity to meet other individuals working in similar settings around the world and to hear top-rate speakers from several venues.

The one-day meeting in Kansas City included a presentation by Mr. Gary Woods, Chief of Education for the Office of the Secretary of Defense, entitled "View from the Top." Dr. Barry Cobb, the Director of DANTES, was also a presenter with a briefing entitled "DANTES Update." Mr. Dennis Douglas, Department of Veterans Affairs, gave the attendees the "latest word" on Veterans Administration information and issues. Mr.

continued on page 7, ACEG

Workshop participants explore education resources in the mini-computer lab



L to R: Linda Bowers, HM2 Dhaliwal, Rosanne Pruitt, Jake Aplanalp, Richard Linton, and Carmen Key



L to R: HM2 Dhaliwal and Pat Collins

workshop especially beneficial. Attendees at all levels, however, report that this workshop results in a considerable increase in their working knowledge and skills. As one participant in the last Services Workshop held from 23-25 March, wrote, "It was very helpful in understanding not only the role the military has with education, but also how civilian

From the Advisor's Desk

Profile in Success

by MGySqt James O'Keefe, DANTES Special Enlisted Advisor



MGySgt O'Keefe

Throughout the world, all around us, Service members are making their educational goals a <u>reality</u>- one step at a time.

When was the last time you witnessed a VolEd success story?

PROFILE:

Name: Bradford R. Harris
Service Branch: U.S. Air Force
Duty Station: Tyndall AFB, FL
Rank/Grade: Staff Sergeant/E-5
Years of Service: 8.5 years
Hometown: Tuscaloosa, Alabama
Family Status: Married, no children
Credits earned through military
evaluation: 108 SH

Credits earned through credit by examination: 36 SH through

CLEP/DSST/ECE

School: Gulf Coast Community College (GCCC)

Degree earned: AA, Mathematics **Source/s of Inspiration:**

"My greatest sources of inspiration have been my family. My wife, Barbara, and my parents and sister have all been extremely supportive as I work towards achieving my educational goals. I'm grateful for the support I received from Wanda Kirkpatrick, Guidance Counselor, at the Tyndall AFB Education Center. And I appreciate the GCCC advisors, Peggy Martin and Candy Ash. And my professors in the Math Department at GCCC, Dean Burbank and Norris Harvey have also inspired me to excel."

How did they help you?

I received complete support from my entire family. Balancing work and school for the past 2 years has meant sacrifice and has been incredibly demanding. My wife has been especially understanding and supportive while I have been working and going to school fulltime. I can't thank her enough for her support.



SSgt Harris with Academic Team Award

Peggy and Candy from GCCC have been instrumental in the pursuit of my education. They have helped through advising and registration as well as proctoring exams for classes I was forced to miss due to my military duties. The DANTES CLEP and DSST exams that I passed gave me enough total credit for Peggy to nominate me for the 2004 Phi Theta Kappa All-USA Academic Team. Although I was not selected for the national team, I was selected as a member of the 2004 All-Florida Academic Team. This is an honor that goes to less than one percent of all community college students each year. Dean Burbank and Norris Harvey have been the most influential

instructors during my scholastic career. Mr. Harvey has been my teacher for Calculus I, Calculus II, and Statistics and Mr. Burbank has been my teacher for Calculus III and Differential Equations. The classes have been both extremely challenging and rewarding. Both professors have been understanding of the demands of being on active duty in the military and have been willing to assist me in making up missed class work. Without such understanding and supportive instructors, it would have been extremely difficult to maintain my 4.0 GPA. They have been the inspiration behind my desire to eventually become a mathematics professor at the college level." Speaking mathematically with tongue-in-cheek, Harris reminds, 'Education is a piece of pi (π) everyone should get their slice.' "With all the educational opportunities available, we owe it to ourselves to take advantage of them. I have achieved a 4.0 GPA and have graduated Summa Cum Laude with an AA in Mathematics. I have applied for the Airman Education and Commissioning Program and if selected will attend Troy State University in Troy, Alabama, in the fall, where I plan to earn a BS

Thanks to Mr. Andrew Colvin, Tyndall AFB Education Counselor, for sharing this success story.

my way!"

degree in Mathematics. With the inspiration and support of all the

great people around me, I'm on

Thanks to all for supporting our Service members!

Do you have a Success Story? E-mail ea@voled.doded.mil.

CLEP eCBT

FROM 1

ware and the college's computer system really helped to resolve minor technical problems typically encountered on the first day. It also provides a dedicated resource for testing that is not normally available at the education center," said Beckman.

With commencement of CLEP eCBT computer-based testing at Eglin AFB through the MOU arrangement, all three options for accessing CLEP eCBT tests are now in place. DANTES-funded CLEP eCBT testing at national test centers (on-campus) began 16 February 2004, and the paper-based CLEP eCBT testing at DANTES Test Centers started 1 April 2004.

Until the College Board concludes

their review of various Web-based testing models and develops out-year plans for pilot testing which is not anticipated before 2006, DANTES encourages the Services to consider the national test centers options. Lower testing costs, availability of all 35 test titles, and instant scoring services are major advantages.

When asked if he had any words of wisdom for other education centers, Channell responded: "The whole process, from establishing an MOU with the college to coordinating the MOU with DANTES went very smoothly because all the parties understand the benefit to the military member and are more than willing to make it happen."

ACEG

FROM 5

Duane Geiken, Chief of Training, Keesler AFB, Mississippi, presented a fascinating lecture on "Demographics—Where Are We Going?" discussing our increasingly diverse society and how that will relate to voluntary education programs in the future.

For more information on joining both ACA and ACEG, the Web site is **http://www.counseling.org** or phone 1-800-347-6647, ext. 222, Monday through Friday, 8 a.m. to 4:30 p.m. ET.



Flag Day (U.S.): June 14

On June 14, 1777, Congress adopted a resolution, proposed by John Adams, for a new flag. The 13 stars, white on a blue field, represented a new constellation: "We take," said George Washington, "the star from Heaven, the red from our mother country [Britain], separating it by white stripes, thus showing that we have separated from her, and the white stripes shall go down to posterity representing liberty." In 1818 Congress enacted a statute finally fixing the style and pattern of the "Star-Spangled Banner" as we know it today.

The idea of an annual day specifically celebrating the Flag is believed to have originated in 1885. Flag Day — the anniversary of the Flag Resolution of 1777 — was officially established by the Proclamation of President Woodrow Wilson on May 30th, 1916.

DANTES Contact Information

DANTES 6490 SAUFLEY FIELD ROAD PENSACOLA, FL 32509-5243 http://www.dantes.doded.mil

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European Advisor	011-49-6202-80-6008		dantes@hq.hqusareur.army.mil
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Troops to Teachers	1320	1096	ttt@voled.doded.mil
Education Support Dept.	1732	1162	
Military Evaluations/SOC/MIVER	1732	1162	high-edu@voled.doded.mil
WW Symposium/ACME	1732	1162	training@voled.doded.mil
Training	1884	1162	training@voled.doded.mil
Counseling	1389	1588	counseling@voled.doded.mil
Reference Publications	1763	1588	refpubs@voled.doded.mil
Military Counselor Network	1763	1588	mcnet_admin@voled.doded.mil
DANTES Publications/ <i>DIB</i>	1132	1158	pubs@voled.doded.mil
Education Programs Dept.	1360	1005	
Examinations	1063	1160	exams@voled.doded.mil
Distance Learning	1085	1005	dstlearn@voled.doded.mil
Tuition Assistance	1085	1061	tahelp@voled.doded.mil
Certification	1360	1005	certprog@voled.doded.mil
Distribution Center	1082	1140	dist@voled.doded.mil